



# U.S. DEPARTMENT OF STATE CAPABILITIES

*DAI has been on the frontlines of global development for more than 50 years providing technical expertise, project management, and consulting services to the U.S. Government, corporations, and other development partners around the world.*

## OASIS

**Contract:**  
47QRAD20DU128

**Unrestricted Pool 1**

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Our global operating platform, technical expertise, and ability to rapidly deploy programmatic resources make us an excellent partner to support the U.S. Department of State (DoS) mission and priority policy issues. DAI's experience includes COVID-19 response, supporting free trade and U.S. investment interests, strengthening democratic institutions, and post-conflict stabilization assistance.

DAI implements more than 240 projects in 82 countries on behalf of 17 clients. In addition to OASIS, DAI holds more than 20 umbrella contracts and with the U.S. Government, European and U.K. partners, and other development agencies.

To support our clients, DAI relies on a global workforce of more than 5,000 staff, 75 percent of whom are from the countries where we work, along with our global network of 200,000 consultants. DAI maintains more than a dozen corporate offices worldwide and registrations in 60 countries, which enables us to respond quickly and seamlessly to the needs of DoS wherever required.

DAI can operate in any implementing context, from stable societies and high-growth economies to challenging environments racked by conflict and instability. We deliver project results through short- and long-term programming supported by rigorous monitoring and evaluation. Through decades of experience, DAI has field-tested systems and procedures to deliver efficient and compliant technical assistance, assessments, procurements, and grants under contract. Examples of DoS engagement are listed below:

DAI'S DEPARTMENT OF STATE PROJECTS	BUREAUS DAI HAS WORKED WITH:
<ul style="list-style-type: none"> <li>• Iraq Support for Iraq Board of Supreme Audit Strategic Development Plan</li> <li>• Iraq Rapid Assistance Program</li> <li>• Iraq Quick Response Fund</li> <li>• Libya Security Sector Survey</li> <li>• Pakistan Strengthening Leadership within Union Councils to Improve Citizen Responsiveness</li> <li>• Sudan Capacity Building (Ministry of SPLA Affairs)</li> <li>• Syria NEA Governance and Civil Society</li> </ul>	<ul style="list-style-type: none"> <li>• Bureau of Conflict and Stabilization Operations</li> <li>• Bureau for Democracy, Human Rights, and Labor</li> <li>• Bureau of African Affairs</li> <li>• Bureau of Near Eastern Affairs</li> <li>• Bureau of International Narcotics and Law Enforcement Affairs</li> </ul>



# SHAPING A MORE LIVABLE WORLD.

## OUR CORPORATE OFFICES

- **Abuja and Lagos**, Nigeria
- **Ankara**, Türkiye
- **Apsley**, United Kingdom
- **Belgrade**, Serbia
- **Bethesda**, Maryland, United States
- **Brussels**, Belgium
- **Georgetown**, Guyana
- **Hyderabad**, India
- **Islamabad**, Pakistan
- **Muscat**, Oman
- **Ramallah**, Palestine
- **Sofia**, Bulgaria
- **Vienna**, Austria

**75%**  
LOCAL  
EMPLOYEES

**14**  
CORPORATE  
OFFICES

**93**  
CURRENT  
USAID PROJECTS

**5,000+**  
PEOPLE  
WORLDWIDE

REGISTERED IN  
**60**  
COUNTRIES

### CONFLICT & STABILIZATION

- Conflict Prevention
- Countering Violent Extremism
- Countering Terrorist Financing
- Energy Security
- Peace and Security
- Reintegration of Ex-Combatants
- Security Sector Stabilization

### CLIMATE & ENVIRONMENT

- Climate Change Adaptation & Mitigation
- Low Carbon Development
- Natural Resource Governance
- Preventing Conservation Crimes

### DEMOCRACY & HUMAN RIGHTS

- Anti-corruption
- Anti-human Trafficking
- Countering Misinformation
- Institutional Strengthening & Reform
- Law & Justice
- Refugee support
- Rule of Law

### GENDER

- Gender-based violence
- Supporting Adolescent Girls
- Women's Economic Empowerment
- Women, Peace and Security

### GLOBAL HEALTH SECURITY

- Antimicrobial Resistance
- COVID-19 Response
- Health Systems Strengthening
- One Health
- Pandemic Preparedness and Response

### TRADE & BUSINESS

- Access to Foreign Markets
- Business Enabling Environment Reform
- Digital Economy
- Fair Labor Practices
- Financial Services & Investment
- Free Trade
- Intellectual Property Rights
- Market Systems Development
- Private Sector Engagement

[www.dai.com](http://www.dai.com)

f t in @daiglobal

*A long-standing partner and trusted strategic advisor at DoS, Guidehouse offers a wide array of business and technical consulting services. We have supported high-profile initiatives across the Department, including functional, regional, and administrative Bureaus and Offices. Our institutional knowledge of how State makes decisions coupled with our tailored solutions that meet the specific needs of our DOS clients differentiates Guidehouse’s delivery model compared to our peers. Below are examples of our capabilities across DoS, including clients for whom we have customized our solutions. We are focused on helping our clients solve their biggest challenges – all while keeping their missions and people at the forefront of those solutions.*

**Program Management**



*Perform full-service project and program management support, including communications, schedule, risk, and budget management:*

- Office of the Global AIDS Coordinator (S/GAC)
- Information Resource Management (IRM)
- Management Strategy and Solutions (M/SS)

**Strategic Planning**



*Develop strategic goals, objectives and measures, and align processes and structure to support strategy implementation:*

- Office of Global Women’s Issues (S/GWI)
- Consular Affairs (CA)
- Political and Military Affairs (PM)

**Technology & Data**



*Support Information Technology strategy development and implementation, and provide data quality improvement and analytics support:*

- Office of Foreign Assistance (F)
- Diplomatic Security (DS)
- Medical Services Bureau (MED)
- Information Resource Management (IRM)

**Organizational Assessment**



*Assess organizational effectiveness and provide recommendations for improvement:*

- African Affairs (AF)
- Population, Refugees and Migration (PRM)
- Foreign Service Institute (FSI)
- Counterterrorism and Countering Violent Extremism (CT)
- Administration (A)

**Program Evaluation**



*Evaluate programs and provide tools and support to improve State’s ability to make informed programming and investment decisions:*

- Global Talent Management (GTM)
- Economic Bureau (EB)
- Education and Cultural Affairs (ECA)
- East Asian and Pacific Affairs (EAP)
- Energy Resources (ENR)

**Change & Transformation**



*Support implementation of organization-wide initiatives designed to make a lasting change to operations:*

- Consular Affairs (CA)
- Management Strategy and Solutions (M/SS)
- Counterterrorism and Countering Violent Extremism (CT)
- Global Talent Management (GTM)



## Guidehouse Contract GS00Q14OADU216 Unrestricted Pool 2

Guidehouse is uniquely positioned and excited to help DoS continue its maturation. With more than 8,000 team members around the world in over 50 locations, Guidehouse brings technical capabilities from a qualified and trusted team, with regional and functional expertise and a consistent rigor and focus on quality.

### Guidehouse provides DoS PM support across the project lifecycle



Guidehouse supports Bureaus, Offices, and Posts in conceptualizing and prioritizing projects for execution based on organizational needs. We identify and make recommendations for application of relevant DoS guidance and/or standards that may be pertinent to the project, such as Managing for Results (MfR).

We collaborate with relevant stakeholders to define desired project outcomes, measures of success, parameters, and scope, and develop project plans and schedules, work breakdown structures, and identify potential risks.

Guidehouse implements project plans developed in the planning phase, aligns resources, and manages to the project schedule. Guidehouse leverages DoS tools in order to enhance efficiency and promote standardization across DoS. Guidehouse provides program review reports to keep stakeholders informed on project activities, risks, and issues.

We provide support to manage project performance and implement continuous improvements to accomplish desired outcomes. We will use the measures defined in the planning phase to assess project progress and make adjustments as needed.

### Guidehouse efforts have helped DoS lower costs, and meet budget, schedule, and quality goals.

- Developed a cost model that allowed IRM's Enterprise Network Management (ENM) division to recoup ~\$3M in reimbursements
- Implemented an automated procurement process for ENM, decreasing processing time by 3.6 days per procurement request and enabling \$155M (750+ transactions)
- Reduced workload for S/GAC staff from 200 hours to 12 each quarter through automating reporting processes
- For F's Foreignassistance.gov website, automated data ingestion procedures and streamlined processes, creating efficiencies of more than \$200K in one year.
- Reengineered one of the Bureau of Population, Refugees, and Migration's most complex processes, identifying 85 steps that could be eliminated, enabling them to save time and money and shift focus to more mission-critical tasks

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# GSA One Acquisition Solution for Integrated Services (OASIS)

## IBM Contracts:

Pool 1 Management Consulting - GS00Q14OADU145

Pool 2 Financial Management - GS00Q14OADU224

Pool 3 Engineering - GS00Q14OADU342

Pool 4 Research - GS00Q14OADU441

Period of performance: 09/2014 to 09/2024

<https://www.ibm.com/industries/federal/contracts/gsa-oasis>



## IBM Expertise

### SaaS Implementation

- User Experience Configuration
- API Integration
- Data Migration
- System Administration

#### *Client success story:*

#### **United States Department of State, Foreign Service Institute (DOS/FSI)**

IBM transitioned FSI's legacy LearnCenter system data and services to the Cornerstone cloud-hosted SaaS. This move replaced over 200 active eHomerooms and converted and migrated over 70,000 training objects and data content to CSOD. IBM developed a detailed roadmap to migrate learning objects, testing transcript, and user data records using Agile methodology to develop, iterate, and present prototypes for FSI.

### FedRAMP ATO and Assessment & Authorization

- System Security
- ATO Assessment
- Security Controls

#### *Client success story:*

#### **United States Department of State, Bureau of Information Resources Management (DOS/IRM)**

In collaboration with IRM, IBM developed A&A deliverables for implementation to provide a level of security appropriate for the information to be transmitted, processed, or stored by the system. IBM worked with FSI Stakeholders to categorize FSI data into two categories: Student Information and Learning Content. IBM developed several artifacts to include the Security Controls Matrix, the DoS FSI LMS SSP, and Information System Contingency Planning (ISCP), which greatly aided DoS FSI in completing the ATO package submission.

### Talent and Transformation

- Digital Change
- Co-creation & Enterprise Design Thinking
- User Adoption & Training
- LMS Implementation

#### *Client success story:*

#### **United States Department of State, Foreign Service Institute (DOS/FSI)**

IBM worked with FSI to launch and implement an institute-wide change champion network with over 80 champions engaging in the envisioning workshops, co-creation sessions, and system validations. Through the use of Design Thinking and Agile methodologies, IBM stood up, configured, and migrated to the cloud hosted LMS. In this process, IBM aligned FSI leadership with key stakeholders to support a robust, personalized, and user-centric organizational change management strategy and plan. IBM prioritized integrating early adopters into each stage of implementation to provide feedback and personalize system configurations, communications and training.

## OASIS and IBM

IBM has been awarded prime contracts for Pool 1 (General Consulting Services), Pool 2 (Financial Management Services), Pool 3 (Engineering Service Focus), and Pool 4 (Research Services). To receive contract awards in a specific Pool IBM has demonstrated past success and achievement in that defined area. As a Prime Contractor in Pools 1, 2, 3, and 4 IBM consistently engages the right people and solutions to address Federal Agency requirements in support of critical mission needs. IBM has a rich history of successful project completion – on time and within budget.



## OASIS ICF holds unrestricted OASIS Pools 1–4

Contract Numbers: Pool 1—GS00Q14OADU119;  
Pool 2—GS00Q14OADU209; Pool 3—GS00Q14OADU319;  
Pool 4—GS00Q14OADU417

# Integrated Services for the Department of State

### About ICF

ICF (NASDAQ:ICFI) is a global consulting services company with over 7,000 specialized experts, but we are not your typical consultants. At ICF, business analysts and policy specialists work together with digital strategists, data scientists, and creatives to combine unmatched industry expertise with cutting-edge information technology (IT) and engagement capabilities. With offices in the Americas, Europe, Asia, and Africa, we have worked in over 100 countries. Since 1969, public and private sector clients have worked with ICF to navigate change and shape the future.

ICF is a global provider of multidisciplinary solutions for complex client challenges through the U.S. General Services Administration One Acquisition Solution for Integrated Services (OASIS) contract vehicle.

### Technology

- Cybersecurity
- Data Analytics
- Digital Services Centers
- IT Modernization
- Workflow and Process Automation

### Policy Issues

- Aviation
- Coronavirus
- Disaster Management
- Energy
- Climate and Environment
- Global Health
- Global Women's Issues
- Human Trafficking
- Ocean and Polar Affairs
- Refugees and Humanitarian Assistance



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## Program Implementation

- Clearinghouses and Resource Centers
- Communications and Digital Engagement
- Economic and Financial Analysis
- Environmental and Social Impact Assessment
- Program Monitoring and Evaluation
- Regulatory Support
- Survey Research
- Training and Technical Assistance

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## Organizational Improvements

- Learning Programs
- Organizational Development
- Workflow and Process Automation
- Workforce and Human Capital

For more information, contact:

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 [linkedin.com/company/icf-international](https://www.linkedin.com/company/icf-international)

 [facebook.com/ThisIsICF](https://www.facebook.com/ThisIsICF)

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To learn more, visit us online at [icf.com](https://www.icf.com)

## The Impact of Our Work

- **The U.S. Department of State (DOS) myData initiative** is rapidly modernizing and transforming several hundred existing and new business processes and forms, including five new processes in the first 120 days. ICF's approach provides high delivery velocity and low implementation cost.
- **The Human Trafficking Expert Consultant Network** delivers training and technical assistance for the DOS Office to Monitor and Combat Trafficking in Persons. ICF provides access to a network of survivors as well as ICF and external experts.
- **The Enterprise Strategy and Management Program for the Office of Consular Systems and Technology** provided a program management center of excellence to guide the modernization of 91 applications for issuing passports and visas at 383 consular sites worldwide.
- **For the U.S. Department of Labor Bureau of International Labor Affairs**, our research team provides research and publication support for congressional and executive order-mandated reports on child labor, forced labor, and human trafficking.





# INTEGRAL FEDERAL

## ABOUT US

Integral Federal, Inc. provides innovative, full-life-cycle intelligence, security, and digital solutions that protect the nation’s safety today and tomorrow. By combining disciplined thinking, subject matter and domain expertise, and emerging technologies, we provide trusted, flexible, and transformative solutions that help our customers produce positive mission outcomes. We provide our customers with leading-edge professional and technological support services including:

- Intelligence Analysis
- Identity Intelligence
- Data Analytics
- Intel Support Services
- Training
- Artificial Intelligence/ Machine Learning
- System & Application Lifecycle Management

## OUR PROCESS

We are committed to delivering the highest-quality solutions and services, as evidenced by our quality certifications—ISO 9001, ISO 20000, and ISO 27001—and our CMMI-DEV Level 3 and CMMI-SVC Level 3 appraisals. We have a passion for the creativity and innovation that enable us to exceed client expectations.



## SUPPORTED CUSTOMERS

We are proud to serve the defense, civilian, and intelligence communities.



## CONTRACT VEHICLES:

- GSA OASIS UR Pool 1 and Pool 3
- GSA MAS

## NAICS CODES:

- 541330 – Engineering Services
- 541380 – Testing Services
- 541611 – Administrative Management and General Management Consulting Services
- 541612 – Human Resources Consulting Services
- 541613 – Marketing Consulting Services
- 541614 – Process, Physical Distribution and Logistics Consulting Services
- 541618 – Other Management Consulting Services
- 541620 – Environmental Consulting Services
- 541690 – Other Scientific and Technical Consulting Services
- 541990 – All Other Professional, Scientific and Technical Services

## CONTACTS

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## INTELLIGENCE ANALYSIS

We provide on-site Intelligence Services to US Army Central (USARCENT), a U.S. Army component to US Central Command (USCENTCOM), supporting USARCENT's mission to preserve stability and shape the Middle East region to the benefit of the United States. We organize, analyze, and evaluate intelligence, develop objectives and strategies, conduct research, identify intelligence gaps, and create product variants at differing classification levels. Our team coordinates with outside agencies and experts to bolster analysis and integrate results and conclusions into comprehensive written reports.

Our analysts developed the Warning Intelligence Running Estimate "W.I.R.E" Dashboard, an interactive USARCENT staff tool incorporating their warning model framework assessing levels of stability and normalcy. The W.I.R.E Dashboard enables sharing of disparate forms of intelligence and information across the staff to identify and forecast emerging events on a regional scale allowing risk mitigation, threat recognition, and leveraging of opportunities.



## DATA ANALYTICS

To strengthen its anti-terrorism capabilities and meet its critical Secure Flight mission, the Transportation Security Administration (TSA) leverages its Performance Engineering (PE) Branch to deliver custom analytics using machine learning, complex statistical modeling, and custom tool development. Our team adapted and integrated new technologies and methods to improve no-fly and Known or Suspected Terrorist (KST) passenger identification and reduce the response time when processing passenger records by airlines or by TSA agents. These advancements quickly identify national security risks while processing ever-increasing volumes and velocity of data.

Our team delivers accurate, reliable, and efficient models and analyses to improve decision-making and security outcomes. With an increased efficacy of technology, the workload on human analysts is reduced while maintaining the detection accuracy and ensuring no missed KST's occur. The solution improves accessibility and utility of tools and data to perform more value-added and sophisticated analyses. Our expert's computational linguistics capability, and regional and domain knowledge helped significantly improve entity resolution.

Our efforts let PE take on transformational projects as a leader in Secure Flight; strengthened their customer focus to provide more data science and analytics services to other parts of TSA; and shortened lead-time in responding to Congressional inquiries or security events.



## SYSTEM & APPLICATION LIFECYCLE MANAGEMENT

When the Department of State's Consular Affairs, Consular Services, and Technology (CST) directorate needed to update their aging passport printers, they saw an opportunity to modernize their production system. They tapped our team for the task, requesting increased security through biometrics with a focus on greater efficiency and value.

We rose to the challenge by procuring two types of Next Generation Passport (NGP) printers and developing chip personalization software and solutions that promote a streamlined user interface with integrated and automated quality assurance. As a result, CST dramatically increased the quantity and sophistication of security features while also boosting productivity.

To date, CST has used our innovative and cost-effective hardware and software solutions to produce over 10 million passports. As of December 2022, all U.S. passport agencies and centers have been converted to the Next Generation Passport solution which benefits the financial outlook for the Department of State and strengthens national security.



## DOS Strategic Partner

Jacobs is a long-term strategic partner with DOS and OBO, providing planning, design, construction, operations and maintenance, and other support services for OBO's diverse real property portfolio. Our experience has ranged from construction management services supporting Inman-era projects to current work addressing climate change and natural disaster resiliency.

We are keenly aware of the requirements of overseas diplomatic facilities and their unique presence within the major cities of the world. Our team navigates the challenges of working in foreign environments; gauging local markets, materials and cost drivers, regulatory hurdles, bureaucratic entanglements, and public relations concerns. **We provide comprehensive services that are tailored to your portfolio and project delivery process, enabling programmatic continuity and ensuring project success.**

We are well-versed in the requirements of embassy tenants and are experts in working within highly-secure facilities without impacting ongoing operations. This provides the confidence in successful execution and reduced risk.



## Capabilities for OASIS

Jacobs has received awards in OASIS Pools 1, 3, 4, 5a, 5b, and 6. The OASIS contracts will allow us to provide complex integrated services to fulfill the needs of our customers government-wide.

With decades of experience supporting Government and commercial clients, Jacobs has earned a reputation for outstanding technical and managerial achievements in quality, performance, and safety for contracts which span all the requirements of OASIS. **Our contracts include experience with all of the OASIS core disciplines such as program management services, management consulting services, logistics services, engineering services, scientific services, and financial services for customers including the Department of Defense, NASA, Department of Energy, and commercial clients.**

**DUNS Number:**  
**007923014**

### JACOBS BY THE NUMBERS

**40+**  
COUNTRIES

**55K+**  
TALENT FORCE

**400**  
OFFICES

**\$22.5B**  
IN BACKLOG

**\$2.5B**  
IN CLIENT SAVINGS

**\$13B**  
ANNUAL REVENUE

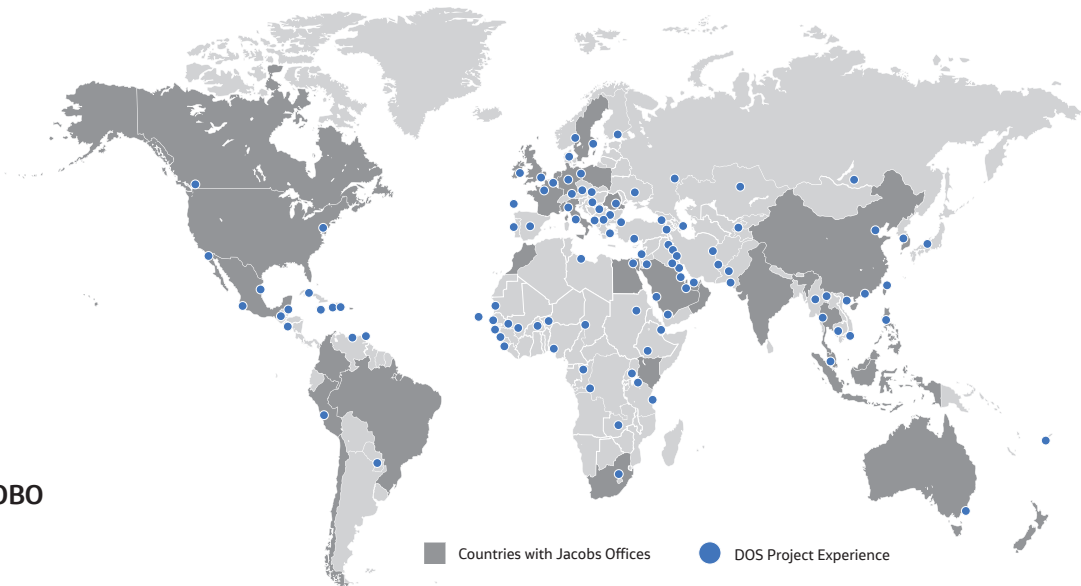
**23.8M**  
METRIC TONNES CO<sub>2</sub> EMISSIONS AVOIDED FOR CLIENTS

As exhibited in the map below, our project experience includes work at over 95 embassies and consulates in over 70 countries. Further, we actively provide project and program support for many other federal agencies, including most of the U.S. Intelligence Community, which further bolsters our ability to deliver for DOS and OBO.

200+  
PROJECTS

70+  
COUNTRIES

34+  
YEARS SUPPORTING OBO



Commissioning	Operations & Maintenance	Construction & Program Management	Construction
<ul style="list-style-type: none"> <li>» New Commissioning</li> <li>» Retro Commissioning</li> <li>» Re-Commissioning</li> <li>» Continuous Commissioning</li> <li>» LEED Commissioning</li> </ul>	<ul style="list-style-type: none"> <li>» Facility operations</li> <li>» Emergency outages</li> <li>» Capacity increase and expansion projects</li> <li>» Supplement owners' in-house maintenance activities</li> <li>» Preventive and predictable maintenance programs</li> <li>» Risk based maintenance</li> </ul>	<ul style="list-style-type: none"> <li>» Program planning, oversight, &amp; controls</li> <li>» Master schedule development &amp; updating</li> <li>» Master budget development &amp; tracking</li> <li>» Design management</li> <li>» Bid support/RFQ-RFP development</li> <li>» Alternative project delivery approaches</li> <li>» Contract administration</li> </ul>	<ul style="list-style-type: none"> <li>» Field services</li> <li>» Cost estimating/management</li> <li>» Startup and commissioning</li> <li>» Construction management</li> <li>» General contracting</li> <li>» Materials management</li> <li>» Quality assurance/quality control</li> <li>» Scheduling</li> <li>» Validation</li> </ul>
Information Technology	Design	Planning	Research & Testing
<ul style="list-style-type: none"> <li>» BIM, CADD, GIS, and visual media design</li> <li>» Cyber security / information assurance</li> <li>» Information management strategy</li> <li>» Intranets, portals, &amp; collaboration tools</li> <li>» End-to-end support</li> <li>» Business intelligence solutions</li> <li>» Document and records management systems</li> <li>» Process automation and workflow</li> <li>» Enterprise architecture</li> <li>» Network systems</li> <li>» Data centers and database operations</li> <li>» Application development</li> <li>» Knowledge management maturity assessments</li> </ul>	<ul style="list-style-type: none"> <li>» Architecture and interiors</li> <li>» Planning &amp; programming</li> <li>» Building information modeling (BIM)</li> <li>» Feasibility studies</li> <li>» Code compliance</li> <li>» Design/documentation</li> <li>» Furniture, fixtures, and equipment (FEE) selection &amp; specification</li> <li>» Visualization &amp; visual media</li> <li>» Wayfinding &amp; signage</li> <li>» Sustainability assessment &amp; design (LEED)</li> <li>» Landscape architecture/urban design</li> </ul>	<ul style="list-style-type: none"> <li>» Planning &amp; programming</li> <li>» Feasibility studies/condition assessments</li> <li>» Workplace evaluation</li> <li>» Demographic, financial, risk and economic analysis</li> <li>» Funding &amp; commercial advice</li> <li>» Site selection &amp; land development</li> <li>» Permitting</li> <li>» Asset management &amp; facilities planning</li> <li>» Real estate &amp; market analysis</li> <li>» Geospatial information systems</li> <li>» Stakeholder facilitation</li> </ul>	<ul style="list-style-type: none"> <li>» Systems engineering &amp; data analysis</li> <li>» Test and evaluation</li> <li>» Logistics support</li> <li>» Modeling and simulation</li> </ul>

**JACOBS FULL LIFECYCLE PROCESS AND SERVICES**



**FOR MORE INFORMATION**

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## Services for the United States Department of State

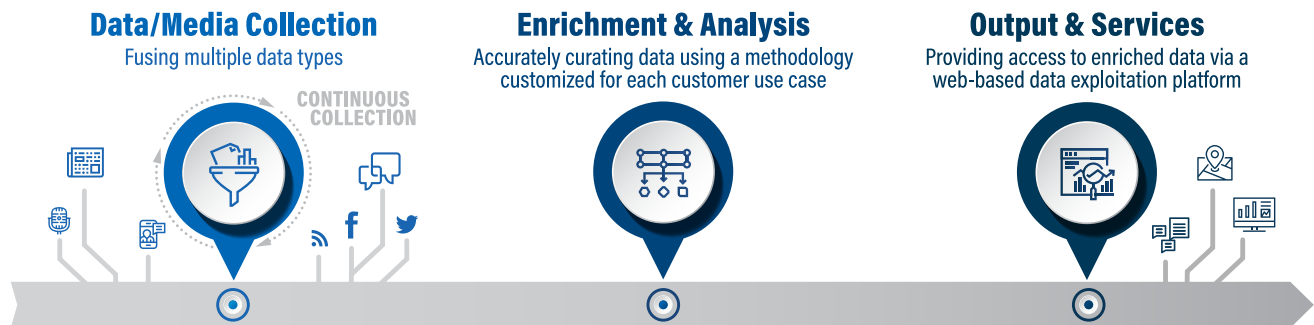
### FOCUS

Focused on mission success, Novetta delivers scalable advanced open-source media analytics coupled with proven technical solutions to address challenges of national and global significance.

### EXPERTISE

- Advanced, customizable, social and traditional media analytics solution
- Machine learning (ML) for data enrichment including application of topic and sentiment ontology
- Data visualization in a web-based analytics dashboard
- Content curated from tens of thousands of traditional media and millions of social media sources
- Expert analysis services support for RFI research questions and reports

## NOVETTA MISSION ANALYTICS



Novetta • GSA OASIS Contracts | OASIS Pool 3 Prime Contract # GS00Q140ADU305 | OASIS Pool 4 Prime Contract # GS00Q140ADU403 | Unrestricted

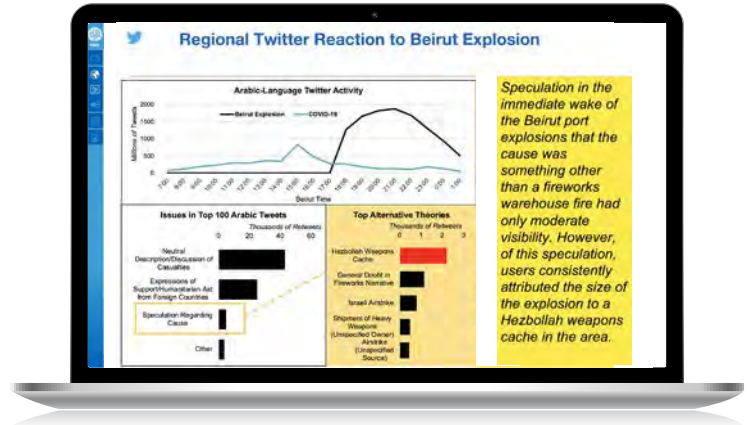
## Capability: ML-Powered Disinformation and Propaganda Analysis

Novetta Mission Analytics (NMA) is our proprietary, purpose-built, web-based platform for open-source and media analysis that combines human-in-the-loop data curation for accuracy and context with state-of-the-art machine learning (ML) algorithms for speed and scale.

Using NMA, Novetta provides the State Department's Global Engagement Center (GEC) the data and analysis necessary to recognize, understand, and counter adversary disinformation and propaganda. Novetta's ML-powered analysis enables the GEC to meet its global mandate, tracking narrative trends and impacts on populations in multiple countries and languages.

Novetta blends unique data enrichment and qualitative and quantitative analysis to:

- Identify adversary propaganda messages and pinpoint shifts in narrative, tone, or influence over time.
- Analyze target audiences and determine optimal content distribution methods to reach those audiences.
- Characterize the information environment before, during, and after messaging campaigns to assess effectiveness.
- Analyze sentiment and correlate to user demographics and location.
- Develop and execute precision communication campaigns to reach diverse audiences and counter adversarial propaganda.



## Capability: Technology Evaluation and Rapid Prototyping

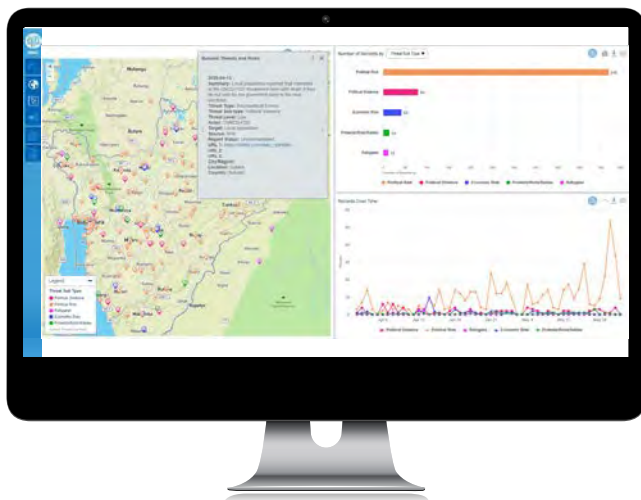
Our technologists and subject matter experts ensure the GEC is equipped with the latest data and tools necessary to combat emerging disinformation threats at scale. Novetta supports the GEC's technology evaluation efforts, surveying the commercial, academic, and research landscapes to source promising tools, data, and methods to aid the GEC's counter-disinformation mission.

Novetta analyzes gaps in the U.S. Government's capabilities to monitor and combat disinformation and propaganda, especially as adversaries adopt new tactics and exploit new technologies. Our experts identify cutting-edge capabilities that address the GEC's needs and its interagency partners and creatively combine data and tools to develop bespoke applications. We work with stakeholders to develop test pilots to rapidly field these technologies to assess their effectiveness in real-world scenarios

## Capability: Force Protection and Election Support

Novetta's comprehensive open-source collection methodology and best-in-class metadata enrichment strategies provide unmatched insight and crucial awareness of real-time events in austere locations.

NMA identifies real-world events described and broadcast in open-source content and categorizes those events according to bespoke taxonomies that allow customers to focus on risks and threats that endanger personnel and mission success. In operational environments ranging from Amman to Bujumbura, NMA refines vast amounts of content into actionable, minute-by-minute information customers need to ensure the safety of diplomatic deployments across the world.



### NMA has Eyes on the Sky and Ears on the Ground

- Monitors high-threat events, including civil discord and political violence, that could disrupt local elections and endanger diplomatic missions in support of democratic processes.
- Corroborated threat events are distinguished from unsubstantiated reporting, allowing operators to separate fact from rumor.
- Tracks and visualizes low-threat events, including traffic delays, severe weather, and other hyperlocal incidents that require attention to logistics.



### CONTACT US

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### OASIS CONTRACTS

OASIS Unrestricted Pool 1  
47QRAD20DU105

OASIS Small Business Pool 4  
47QRAD20D4069

OASIS Small Business Pool 5A  
47QRAD20D5001

OASIS Small Business Pool 5B  
47QRAD20D6004

OASIS Small Business Pool 6  
47QRAD20D7002

### CERTIFICATIONS

ISO 9001:2015  
ISO/IEC 20000-1:2018  
ISO 14001:2015  
ISO/IEC 27001:2013  
Virginia Values Veterans (V3)  
certified company



### WHO WE ARE

OBXtek is a mission-focused, relationship driven company providing high-quality solutions that last. We are a diversified professional services company and employ over 500 people on more than 35 contracts at job sites around the globe. Our teams are committed to identifying, developing, and delivering innovative, mission-focused technical and logistical solutions to our civilian and military partners in the federal government.

OBXtek has provided services across multiple Department of State (DoS) Bureaus including the Bureaus of African Affairs (AF); Consular Affairs (CA); Diplomatic Security (DS); International Information Programs (IIP); International Security and Nonproliferation (ISN); Near Eastern Affairs (NEA); Political-Military Affairs (PM); and South and Central Asian Affairs (SCA). We have successfully fielded and sustained a highly competent global workforce and have successfully supported personnel in deployed positions around the world.

We were responsible for the management of a large team spread across a very large and geographically dispersed government organization. The effort was complex and had many constantly moving parts, including:

- Providing personnel with highly specialized skillsets, to include medicine and health, across a wide range of disciplines to strategic State Department locations around the world.
- Managing the travel details of multiple concurrent, temporarily assigned personnel to destinations both home and abroad to support efforts in DoS offices worldwide—often on a short-notice basis.

With approximately 300 personnel at its peak, the Professional Management and Administrative Support Services (PMASS) contract has supported a wide variety of positions for the DoS. Due to its size, we have a great deal of experience in and are highly capable of providing the right partner nation personnel to improve their ability to develop and deliver quality instructional programs as well as deliver quality logistics support.

OBXtek is experienced and adept in providing comprehensive foreign travel and life support assistance to our employees who travel abroad to perform temporary duty (TDY) assignments. OBXtek supported the DoS on 460+ OCONUS deployments, 107 of which were to areas classified by the DoS as “dangerous” or “high threat.”

Our capabilities also include:

### **PROFESSIONAL SERVICES**

OBXtek supports the Bureau of Diplomatic Security which is responsible for the protection of U.S. personnel, official facilities, and residences domestic and overseas at over 260 foreign service posts worldwide. Our team provides program management and administrative support to the Deputy Assistant Secretary of Training. Our employees assist in managing and directing the formulation, planning, coordination, implementation, and evaluation of programs that promote the training and professional development of the Diplomatic Security personnel; specialized security training for Department of State employees, foreign affairs agencies, and their eligible family members; and training activities for certain foreign government security and law enforcement personnel.

- Technical Staffing
- Diplomatic Security Training

### **MANAGEMENT CONSULTING SERVICES**

OBXtek provides advisory services in the area of joint planning through the Global Defense Reform Program (GDRP). Our advisors develop joint planning systems that are common to all domains of Ministry of Defense (MoD) functions, allowing for the integration of various MoD components to set the strategic vision of national security.

- Global Defense Reform Program Advisory Services
- Forward Military Counter-terrorism Program Coordination
- Human Resources Reform and Manning Evaluation

### **CYBERSECURITY**

OBXtek provides strategic cybersecurity support to safeguard critical infrastructure and protect vulnerable platforms to meet advanced mission needs. We develop and evaluate security programs, establish complex system-wide information security standards, integrate assessment and authorization processes and documentation into organizational business processes, manage risk through risk and vulnerability assessments, as well as scan and remediate malware intrusions.

- System Assessment & Authorization (A&A)
- Vulnerability Scanning, Intrusion and Malware Detection

### **CONTACT US**

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**Company:** PAE Government Services, Inc.

**GSA OASIS Contract Number:** GS00Q-14-OADU126 Pool 1 Unrestricted Full & Open Large Business

PAE provides a wide range of services to the Department of State across the globe, including base life support services, logistics and equipment deliveries, aviation support, training and expertise in a wide range of subject areas to support and train other international entities.

**Support under OASIS:** PAE is currently providing support to the Department of State under OASIS in Afghanistan and Colombia. Services provided include:

- Aviation maintenance and support in Colombia
- Operations & Maintenance, Life & Mission support in Afghanistan
- Corrections Advising and Law Enforcement Reform in Afghanistan

In addition to the Department of State work under OASIS, PAE currently provides the following services to the Department of State:

**Operations & Maintenance, Base Life Support in Iraq, Afghanistan:** PAE provides the Department of State a broad range of services in Iraq, including O&M and life support to the embassy and other Government facilities. Specific activities include maintaining facilities, equipment, warehouse operation support, transportation support and food services. PAE additionally provides O&M support to the U.S. Embassy in Afghanistan. This includes everything from keeping the lights on to purifying the water for U.S. personnel in Kabul.

**Law Enforcement and Military Training:** Under multiple State Department programs, PAE provides a wide range of training programs to foreign law enforcement and militaries. This includes 69 different law enforcement training courses in remote locations across Africa and Asia to deter terrorist and terrorist groups from engaging in international acts. PAE additionally trains and develops training courses and manuals to support African militaries that provide support to UN and other multilateral coalition assistance across Africa.

**Logistics in Africa:** PAE provides many services to support U.S. foreign policy objectives in Africa. These include:

- Aviation services
- Equipment and vehicle deliveries
- Food deliveries
- UAV services
- Training
- Construction
- Support to NGOs

**European Support:** PAE deploys and provides on-going support to the Organization for Security and Cooperation in Europe (OSCE) in the fields of democratization, human rights, rule of law and civilian policing. PAE additionally supports the Department of State efforts at multiple embassies and consulates across Europe. This includes providing cleared Americans to provide technical and administrative services in high threat posts.

**Domestic Services:** PAE supports the Diplomatic Pouch and Mail Services from two locations in Virginia, including a cleared facility in which all incoming and outgoing packages are from trusted sources and an uncleared facility that receives bulk mail from the public and trusted sources.

Contact: Daniel Lebeaux, Senior Contracts Manager/OASIS COCM +1 571.236.7671 [Daniel.Lebeaux@pae.com](mailto:Daniel.Lebeaux@pae.com)





# Providing solutions for sustainable development

RTI International is an independent, nonprofit research and international development institute dedicated to improving the human condition by turning knowledge into practice. For more than 60 years, we've used evidence and data to achieve impact. Our international development staff design and implement programs across a wide range of sectors to help low- and middle-income countries and communities address complex problems and improve the lives of their citizens. We work with local partners and stakeholders to provide solutions that promote sustainability, self-reliance, and success at scale.

RTI has been a trusted partner to the State Department for over 10 years, including work with the

- Bureau of Conflict and Stabilization Operations (CSO)
- Bureau of International Narcotics and Law Enforcement Affairs (INL)
- Bureau of Near Eastern Affairs
- Bureau of Oceans and International Environmental and Scientific Affairs (OES)
- Bureau of Overseas Buildings Operations
- Office to Monitor and Combat Trafficking
- Various Embassies

## RTI OASIS Unrestricted Contracts

**Pool 1:** 47QRAD21DU101

**Pool 2:** GS-00Q-14-OADU-217

**Pool 4:** 47QRAD20DU421

## RTI Contact for USAID OASIS Tasks:

Rebecca Fontane  
Manager, Proposals Development  
rfontane@rti.org

## Delivering the Promise of Science for Global Good

### Services

- Program design and implementation
- Capacity assessment and building
- Monitoring, Evaluation, Research, Learning, and Adapting (MERLA)
- Policy reform support
- Private sector engagement
- Systems strengthening and scaling
- Surveys and data collection

**11**   
International Offices

**12**   
U.S. Offices

## Select Areas of Expertise

### Education

- Assessment, monitoring, evaluation and research
- Curriculum development
- Early childhood education and development
- Policy, systems and governance
- Teaching professional development
- Technology for education
- Social and emotional learning

### Energy

- Electric utility strengthening
- Energy efficiency and demand-side management
- Energy markets and cross-border trade
- Energy research and development
- Energy sector governance and regulatory reform
- Off-grid energy access

### Environment

- Biodiversity conservation
- Climate resilience
- Countering wildlife trafficking
- Environmental justice
- Environmental risk analysis
- Food, energy, water nexus
- Natural resources governance
- Waste and sustainable materials management
- Urban resilience and sustainability

### Food Security and Agriculture

- Facilitate improved market systems
- Engage the local private sector
- Strengthen resilience
- Facilitate access to finance
- Integrate nutrition solutions
- Empower women and youth
- Leverage innovative tools and technologies

### Global Health

- Health systems strengthening, including integrated health services, health governance, health financing, and health information systems
- Infectious diseases (HIV, malaria, Ebola, COVID-19 and other emerging diseases)
- Disease surveillance
- Health workforce development
- Maternal, newborn, child, and adolescent health
- Noncommunicable diseases
- WASH

### Governance

- Decentralization
- Evidence-based policy
- Integrated governance
- Political economy analysis
- Service delivery
- Social accountability

### Water

- Forecasting for flood and drought
- Hydro-economics
- Hydrologic risk assessment
- Reservoir operations and dam safety
- River basin management
- Water supply planning and allocation
- Climate change vulnerability
- Water sector decision support
- Water sector governance

### Youth Economic Opportunity

- Enterprise and value chain development
- Employer-education partnerships
- Labor market analysis
- Research and development
- Skills for employment /youth empowerment

RTI International is an independent, nonprofit research institute dedicated to improving the human condition. Clients rely on us to answer questions that demand an objective and multidisciplinary approach—one that integrates expertise across the social and laboratory sciences, engineering, and international development. We believe in the promise of science, and we are inspired every day to deliver on that promise for the good of people, communities, and businesses around the world. For more information, visit [www.rti.org](http://www.rti.org). RTI International is a registered trademark and a trade name of Research Triangle Institute.

Serco is a trusted partner providing technical and advisory services in support of mission-critical programs and contingency planning operations for Federal Government agencies and the Department of Defense. Our track record of standing up programs (e.g. 4,500 personnel in 90 days) serving tens of millions of citizens and our global reach give us the experience to respond to rapidly evolving client needs during crisis.

## Acquisition & Program Management

Provides cradle to grave acquisition and lifecycle program management support services to assist the Government in acquiring, maintaining, and managing their mission-critical systems and services.

- Acquisition and Contract Management
- Engineering Design
- Program Management
- Disaster Recovery & Grants Management
- Facilities and Asset Management

## Modeling Simulation & Training

More than 40 years of expertise in designing, developing, and delivering performance-based learning solutions globally for a variety of user populations and stakeholders across the United States Federal Government Agencies and Armed Forces.

- Blended Learning
- Electronic and Mobile Support
- Gamification
- Role Playing and Social Learning
- Change Management Expertise
- Training Certification and Accreditation

## IT Support & Sustainment

Provides comprehensive support for mission-critical communications and IT systems used by Military, Intelligence, and Civilian government clients.

- Software Development and Sustainment
- Configuration Management and Testing
- Database/Data Warehouse Development and Sustainment
- Cyber Security Services
- IT Modernization



## Integrated Logistics Support (ILS)

Supports the mission readiness of the warfighter through comprehensive and cost-effective supply chain management and Integrated Logistics Support (ILS).

- Logistics Planning
- Supply Chain Logistics
- Contingency Planning
- Ship & Transport Readiness

## Case Management

A key partner within support of Visa processing work while maintaining the highest level of efficiency and quality.

- Applications Processing
- Analytical Support Services
- Background Searches
- Document & Biometric Scanning and Capture
- Electronic/Physical Records Management

## Anti-Terrorism / Force Protection

A leading provider of anti-terrorism force protection services to the DoD.

- Support, Install, Repair, and Maintain AT/FP & ESS Systems
- Configuration Data Management Support
- Sustains and Integrates Emergency Management Systems
- System administration, Cybersecurity Administration and RMF Support



### Contracts

- GS00Q14OADU132 (Pool 1)
- GS00Q14OADU219 (Pool 2)
- GS00Q14OADU331 (Pool 3)
- GS00Q14OADU430 (Pool 4)
- GS00Q14OADU521 (Pool 5a)
- GS00Q14OADU738 (Pool 6)

Serco's GSA OASIS  
Program Manager:

**Kyle Cormack**

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Serco is a leading provider of professional, technology and management services focused on the federal government. We advise, design, integrate and deliver solutions that transform how clients achieve their missions.

**serco**

[www.serco-na.com](http://www.serco-na.com)



## Services for the United States Department of State



Tetra Tech holds OASIS contracts pools 1,3,4 Unrestricted. Learn more about Tetra Tech's support under the OASIS contract: [tetratech.com/OASIS](https://tetratech.com/OASIS).

### Relevant OASIS Capabilities

- Access to justice and related community-oriented rule of law and dispute resolution support
- Addressing State fragility and promoting of stabilization
- Analytic services, including assessments, monitoring and evaluation, and data analytics
- Anti-corruption, business integrity, and enabling business environments
- Conflict prevention and resolution, and countering violent extremism
- Conventional Weapons Destruction Support, including Physical Security and Stockpile Management
- Counternarcotics, counter transnational crime, and other criminal justice support, including institutional strengthening of courts, corrections, and police services
- Engineering and construction management services, including unexploded ordnance support
- Guard and facilities security
- Humanitarian Mine Action, including risk education, victim assistance, and partner capacity building
- Improvised Explosive Device Defeat
- Information and communication security, including Defense Red Switch Network service, global secure voice communications via Voice Over Internet Protocol, and wireless and Land Mobile Radio
- Logistics, warehousing, and inventory management
- Program management, procurement, and logistics and grants management support
- Training and capacity building
- Weapons of Mass Destruction and Chemical, Biological, Radiological, Nuclear, and Explosive detection and disposal
- Worldwide technology deployment, training, and support



## Bureaus we have worked with

- Bureau of African Affairs
- Bureau of Conflict and Stabilization Operations
- Bureau of Consular Affairs
- Bureau of Counterterrorism
- Bureau of Democracy, Human Rights and Labor
- Bureau of Diplomatic Security
- Bureau of Educational and Cultural Affairs
- Bureau of Energy Resources
- Bureau of European and Eurasian Affairs
- Bureau of Information Resource Management
- Bureau of Intelligence and Research
- Bureau of International Narcotics and Law Enforcement Affairs
- Bureau of Near Eastern Affairs
- Bureau of Oceans and International Environmental and Scientific Affairs
- Bureau of Overseas Building Operations
- Bureau of Political and Military Affairs
- Bureau of Population, Refugees and Migration
- Bureau of South and Central Asian Affairs
- Family Liaison Office
- Office of the Secretariat



*Tetra Tech has worked  
for 20 U.S. State  
Department Bureaus  
and Offices*

## Highlighted Project Examples

- Bureau of International Narcotics and Law Enforcement Affairs
  - West Bank and Gaza: Justice Sector Assistance Project I, II, III, IV & Epsilon, 2009 – 2019
  - Liberia: Criminal Justice Support Program, 2017 – 2020
  - Afghanistan: Justice Sector Support Program, 2017 – 2023
  - Haiti: Haitian National Police Capacity Building (2012 – 2016) and Support for Haitian National Police (2017 – 2021)
- Bureau of Democracy, Human Rights, and Labor
  - Iraq: Advancing the Rule of Law by Strengthening the Rights of Persons with Disabilities, 2017 – 2020
  - Iraq: Contributing to Stabilization in Iraq by Enhancing Access to Justice, 2018 – 2020
- Bureau of Near Eastern Affairs
  - Support to Syria START, 2020 – 2025
- Bureau of Political-Military Affairs (Pol-Mil)
  - Worldwide Weapons Destruction Support Services (WDSS), 2018 – 2023
- Department-wide: Performance Management and Evaluation Services IDIQ (PMES)
  - Functional Areas 1, 4, 5, 7 and 2 as a subcontractor
- Office of Global Women's Issues
  - Monitoring and Evaluation Database Development
- Bureau of Information Resource Management
  - Technical and Professional Worldwide Support Services (2001 – 2021)
- Bureau of Overseas Building Operations
  - Management and Engineering Expertise and Services (2013 – 2021)



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